

# Lots of Love Daycare and ELC Parent Handbook

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# Welcome to Lots of Love Daycare and ELC

At Lots of Love Daycare and ELC, we believe in fostering learning through play and laughter while providing exceptional care while serving children ages 6 weeks to 6 years. It is our privilege to serve children and families in our community, and we strive to create an environment where everyone feels a sense of belonging. Our curriculum is built upon this foundation, embracing diversity and the principle that 'ALL ARE WELCOME.

We recognize the critical importance of the first five years in a child's development, as 90% of their brain develops during this time. Positive experiences during these early years shape growth, character, and confidence, while also laying the foundation for literacy, behavioral, and relationship skills.

At Lots of Love, we understand that nurturing curiosity, compassion, and independence should start early. Through character development and valuable life experiences, we foster these traits. Our curriculum takes a balanced approach, promoting a healthy upbringing for the next generation with love, care, and compassion. We prioritize the practice of good physical and mental health habits, as they are crucial for successful functioning in society. By guiding children towards sensitivity and mindfulness, we empower them to become happy, respectful, and confident citizens.

We firmly believe that collaboration and meaningful relationships with families, staff, and the community are paramount to each child's learning and growth. We warmly welcome everyone to Lots of Love, as together we can create a joyful world by nurturing HAPPY KIDS.

# **Non-Discrimination Policy**

Lots of Love Daycare and ELC does not discriminate against anyone based on race, color, sex, marital status, sexual orientation, political ideology, age, religion, ancestry, national origin, or disability.

## Holidays/Celebrations/Closures/Hours of Operation:

Lots of Love recognizes and celebrates all holidays, this includes but is not limited to birthdays, New Years Day, Thanksgiving, Christmas, Valentine's Day, St. Patrick's Day, Halloween, Easter, Juneteenth etc. Lots of Love is a non-biased all-inclusive center.

Lots Of Love will follow the North Thurston School District inclement weather policy during the winter months. If the public schools are closed so will we. If they are having a two hour delay the director will make the final decision as to whether the center will have a two-hour delay as well. The facility may also close due to weather conditions out of our control, such as, loss of power, loss of heat, flooding, etc.

Lot of Love is open Monday-Friday 6am-6:30pm.



# **Program Schedule and Hours**

Lots of Love Daycare and ELC operates from the hours of 6:00 AM-6:30 PM, 12 months per year.

Children between the ages of 6 weeks to 6 years are served in 5 classrooms:

Classroom	Ages	Child to Adult Ratio
Infants	6 Weeks-1 Year	4 Children : 1 Adult
Wobblers	1 Year-2 Years	7 Children : 1 Adult
Toddlers	2 Years-3 Years	7 Children : 1 Adult
Preschool	3 years-4 Years	10 Children : 1 Adult
Pre-K	4 Years-6 Years	10 Children : 1 Adult

Lots of Love offers 2-day, 3-day, 4-day, and 5-day time slots based on classroom and availability. Full day enrollment maxes at 10 hours a day, and half day enrollment does not exceed past 11:00 AM. Part-time schedules are set upon enrollment availability.

## Payment/Attendance policy:

Tuition is due at the 1<sup>st</sup> of each month and will be considered late after the 5<sup>th</sup>. A \$50.00 late fee will be added to tuition fees if payment is late. If payment is not received after the 5<sup>th</sup> we reserve the right to deny service. \*\*Please see the director if accommodations need to be made.

To hold your child's spot payments must be paid whether your child attends or not. Payments are based on contract not attendance. Tuition will remain the same for your child until the child gets older and graduates to different classrooms.

The following applies to part time schedules. Unfortunately, we cannot switch around your child's schedule.

Non-sufficient checks will be charged a \$50 fee.

\$100 annual supply fee will be added onto your tuition on the anniversary of enrollment

Late pick up Policy:

If your child is picked up after 6:30 pm there will be a late fee assessed of \$10.00, and an additional \$1.00 for every minute passed after.

Per Washington State law a child can only be in childcare for a total of 10 hours a day. If care is needed longer than that be considered an overtime charge. If overtime care is needed please see the director.



## Registration Checklist/Deposit and Enrollment fees:

Children may enroll at Lots of Love from 6 weeks – 6 years old. The following forms are required to be completed and signed prior to enrollment:

- 1. Childcare registration form
- 2. Enrollment parent/provider contract
- 3. Immunizations
- 4. Parent/provider handbook
- 5. Permission/ understanding statements/ medical release
- 6. Third party enrollment agreement (if applicable)
- 7. USDA food program form
- 8. Permission to photograph
- 9. Parent communication

A nonrefundable one-time registration fee of \$115 for one child, \$165 for two or more, is due at the time of enrollment plus tuition fees. Monthly tuition fees vary depending on the child's age and enrollment type. Please do not pay the deposit until you have signed and read the enrollment application thoroughly. Your child's spot is not secure until we have received both the deposit and completed enrollment packet. Lots of Love accepts only cash or checks. No credit cards are accepted. \*\* Please see the tuition rate sheet for prices.

# **Arrival and Departure**

Parents/guardians are legally required to sign the child(ren) in and out everyday. Please remember to sign in and out EVERY DAY. Parents must sign their child in on the tablet or the attendance sheet and are required to deliver their child INTO the classroom/program. It is the responsibility of the parent to alert staff to their child's arrival. This can be as simple as a wave and a "Good morning". However, it is important that eye contact is made and that you receive acknowledgement from the teacher that he or she is aware your child is present.

Transitioning into the classroom in the morning can be a particularly difficult time for some children emotionally. Establishing a routine for drop-off that includes placing the child's things in their cubby, greeting the teachers, kissing, or hugging, or even a special handshake makes this transition from home to school less stressful for the child and parent. Extended good-byes can cause undue distress for the child. We always want parents to feel welcome in their child's classroom. However, usually it is better to read a book, tour the room, or hear about a project at pick-up at the end of the day when you have rejoined your child.

Please bring your child ready to participate in the activities for the day. Do not send your child with food (half eaten breakfast/lunch, candy, etc.). For the protection of the children and staff with food allergies we don't allow outside food in the building, except for classroom parties and approval from the director.



If outside food is brought in for such an event it must be store bought and come in the original packaging.

At the end of the day please remember to sign your child out. Only authorized adults will be allowed to pick-up a child, even in case of an emergency. If we do not recognize the person picking your child up, we will ask for identification. It is very important that parents maintain current information on their contact list and authorized pick-up list. If there is a court order keeping one parent away from the child, we must have written documents stating so. We cannot stop a non-custodial parent from picking the child up if there are no up to date documents on file.

We ask that children are dropped off no later than 9:30am, this is when activities and circle times are started. If the child will be in after 9:30am due to an appointment, running late etc. please call the director and let them know. We plan our staffing according to how many children are expected to come for the day. It is important to let the director know if your child will be late or absent.

#### **Permission for Free Access**

All parents have free access to areas used by their children during operational hours while your child is present at the early learning program.

## **Termination Policy:**

The first 2 weeks will be regarded as a trial period, in which case either party may terminate the contract without notice. After the first two weeks of enrollment, two weeks written notice from the parent/guardian is required to terminate the contract.

Except for gross misconduct on part of the provider, parent or child. This is grounds for immediate discontinuation of services. In case of nonpayment, legal action may be taken, and the parents will pay legal fees.

# Child's Absences /Vacations:

If your child will not be attending childcare due to illness or other reasons, please let us know as soon as possible. Families who have been enrolled for one calendar year will receive a one-week vacation credit per year.

# **Health Policy:**

For the health and safety of your child and all the children/staff at the center, please do not bring your child if they are sick. We can only care for children with mild cold-like symptoms that are otherwise feeling and acting well. If you are unsure if your child can attend, please call the director and check with us. If a child becomes ill while at daycare, parents will be contacted to pick their child up. Parents need to pick their child up within an hour of being notified. If parents can not be reached, the emergency contact person will be notified.

\*\*Note: once the child is removed from the center due to illness, they may not return until symptoms subside and are no longer present (at least 24 hours). The child must be void of any contagious disease/illness unless accompanied with a doctor note stating the illness is no longer contagious and the child is otherwise feeling well enough to participate in daily activities.



# **Mandated Reporters:**

We are required by law to report any suspected incidents of possible child abuse or neglect. Your child can be questioned by child protective services at any time without your consent.

## **Consistent Care Policy:**

Consistent, dependable relationships are the foundation of children's secure attachment to adults in their family. Stable and predictable relationships are just as essential to children in childcare settings. Changing childcare providers and environments too often is disruptive for a child. Children should be in the same childcare setting with the same adult caregivers for as long as possible in order to build the sense of security and trust that leads to secure attachment. Children in childcare need familiar routines to encourage learning and provide a sense of control.

Having a secure attachment to a reliable, trusted childcare provider strengthens the connections in the brain, and gives children an even stronger foundation for later relationships.

## **Guidelines for Children Requiring Exclusion from Childcare:**

State regulations governing child care operations require that a child that is contagious, not be allowed to stay on the premises. A child who is ill and whose illness will affect the health of other children, will not be admitted to the childcare facility.

Exclusion from childcare can be caused by the following signs or illnesses: unusual lethargy, irritability, persistent coughing, persistent crying for no apparent reason. Runny nose, cough (more than slight),

difficulty breathing 3 or more diarrhea within a 24 hour period, vomiting, mouth sores, rashes, pink eye, chicken pox, mumps, measles, rosella, impetigo, lice or nits, ringworm, scabies, strep throat, scarlet fever, tuberculosis, shingles, and any other contagious disease of rash. State law requires that we notify parents of children who have been exposed to certain contagious diseases. Please notify us if your child becomes infected as well.

## **COVID-19 Policy**

We are following all the guidelines that we have been given by the CDC and the DOH. We are doing Temperature checks. Washing hands upon entering the building or hand sanitizer. Asking important health questions. Teachers follow State mandated face masks policy when around the children. We are also keeping a close eye on children for first signs of being sick. If your child does become sick during this time, we are required to have them stay home for 72 hours.

#### Sanitation:

The handling of bodily fluids, blood, feces, nasal and eye discharge, salvia, urine, and vomit are with gloves. A solution of bleach and water will be used to sanitize any infected area. All clothing will be bagged and secured. All contaminated materials will be properly disposed of, including gloves. Hands will be thoroughly washed when complete. If a child is taking antibiotics for illness, the child may return to the center after the initial 24 hours of beginning antibiotics, as long as the child has a doctor's note



stating it is ok to return (no fever and able to participate in daily activities). In a few cases the child may have to stay home for 48 hours. Please be aware, all medication must come in original packaging with the child's name. We are required to follow the directions and dispense medication as stated on the packaging.

## **Cleanliness:**

We take quality care for your child seriously and work hard to provide an environment that is as healthy as possible. We thoroughly clean surfaces that children come in close contact with, with a 3-step solution; soap and water, water and then a bleach solution to disinfect. Tables and highchairs are cleaned between each use, as well as the diaper changing tables are cleaned and disinfected between each diaper change. Toys are cleaned and disinfected at the end of closing and during nap times. Toys that are often placed in children's mouths will immediately be pulled from the classroom to be cleaned and disinfected. We wash our hands with warm soap and water before and after serving meals, changing diapers/potty breaks, wiping noses, coughing, and after playing outside. Children are taught to use these same practices of hand washing.

#### **Medications:**

At Lots of Love, we do not give mediation to the children unless prescribed by a doctor. If your child needs to be medicated in order to get through the day, then it is possible he/she may be too sick to attend. We will give certain doctor prescribed medications to children who are no longer contagious and only if the consent form is signed. Over the counter medication can be given but they must be accompanied with a doctor note if the child's age and weight does not meet the requirements as written on the original packaging.

If you are unsure if we will administer a certain medication, please feel free to ask the director. Medication will only be administered by the director and/or assistant director. All medication is logged on medication authorization form and is stored in a lock box away from children.

\*\*Note: Medication will only be administered based on the directions listed on the original medication package.

#### **Immunization Rules for Childcare:**

The state board of health has approved changes to chapter 246-105 of the Washington State Administrative Code concerning child care immunization policy. The following is required to be enrolled in a licensed childcare setting.

- Medically verified immunization records for childcare entry.
- A physical copy of CIS form with a health care provider signature.
- All state mandated immunizations required for a child's age.

## **Medical and Dental Emergencies**

Emergency information is kept on file at the center. In case of illness or injury this information will be used to notify you, or the person designated by you, of your child's status. If your child is injured while at the center, first aid will be administered. If treatment by a doctor is necessary, we will make every effort to contact you or the doctor you have chosen to treat your child. In all cases an injury report is completed, and a copy is given to the parents as well as the Department of Social Health and Services. Authorization for emergency treatment must be signed at the time of enrollment to ensure that in the



event of an emergency, we make sure your child receives the necessary care that is needed. It is important that all emergency contact information is kept current. Please inform us if there are any changes/updates that need to be made. Parents are responsible for all costs involved in emergency medical treatment, including emergency transportation if required.

\*\*Note: In case of a serious or sudden illness requiring immediate medical attention, 911 will be called. A parent will be contacted immediately. If in the judgment of Lots of Love Staff, an ambulance or Medic 1 is required, the parents hereby agree that such services are authorized at the expense of the parents.

\*\*Note: Lots of Love will not transport ill or injured children.

#### **Evacuation Procedures:**

Our local fire department comes to Lots of Love at least once a year to evaluate our center and instruct us for the correct and safest evacuation plan for us and your children. The following drills are practiced monthly, the following have also been requested to follow from both staff and children:

#### Fire Drill:

- 1. When the whistle sounds, we will all group together and form a line.
- 2. Children will be counted for with the daily attendance log, we will then proceed to the designated location outside.
- 3. While waiting we will talk and play quiet games until the fire department arrives.
- 4. If necessary, parents will be notified.

In the event of an earthquake during business hours, we are to remain in our designated evacuation area on the premises unless requested by a public safety official to leave. Our emergency location of choice is outside (the play area). A notice will be posted on the door.

## **Earthquake Drill:**

- 1. Inside: drop down, on hands and knees, with head tucked by a central cubby area (staying away from windows and glass doors).
- 2. Outside: we will stay vigilant of trees, telephone and electric lines.

## The earthquake kit contains:

- 1. Water
- 2. Non Perishable snacks
- 3. First aid kit
- 4. Emergency tools
- 5. Flashlight
- 6. Sanitation supplies
- 7. Matches
- 8. Quiet games
- 9. Children's information
- 10. Blankets

## **Lock down Procedures:**



In the event of a lockdown, we are to gather in our bathroom 1 room which is across from the preschool classroom and bathroom 2 & 3 which are next to the hallway. All teachers will have their cell phones and emergency binders.

## **Diaper Policy:**

It is the parent's responsibility to provide diapers, wipes and cream if needed for your child. Each child has their own labeled supply bin in their classrooms. Diaper logs are kept for parents and teachers to keep track of the quantity of the diapers and wipes. Teachers will inform parents when the child's supplies are low. If diapers are not replaced, lots of love will charge \$1.00 for each diaper the child uses. If no effort is made to refill diapers/wipes the child may not return until diapers and wipes are replaced. Diaper changing schedules are posted and recorded when changed. Diapers will be changed every 2 hours; soiled diapers will be changed immediately. The diaper changing stations are cleaned and disinfected between each change, hand washing of the child and provider is performed after each diaper change. Please ensure your child arrives in a clean and dry diaper. We will require the parent dropping off to change the child prior to hand over with our staff if the child is soiled.

# **Toilet Training:**

We are more than happy to encourage potty training, if the child is ready (typically between the ages of 2-3). Parents will be required to supply diapers, pull-ups, wipes, underwear and a change of clothes. Children will be allowed to come to daycare in cotton training pants after they have been accident free for at least 2 weeks in diapers/pull-ups. Communication between parents and providers is key for a successful transition from diapers to toilet.

#### **Pacifiers:**

Pacifiers are only to be used in the infant room due to sanitation purposes. Each infant is allowed one pacifier. Each pacifier will have its own container with the child's first and last name. The pacifiers are to be sanitized at the end of the day or as needed. There are no pacifier clips allowed due to safety purposes.

## Sippy Cups & Water bottles:

Lots of Love provides the toddler and wobblers with their own personal sippy cups labeled with their first and last name. The sippy cups are filled with water and are always available for the children. Sippy cups are sanitized daily at the end of closing or as needed. Preschool and Pre-k are required to bring a reusable water bottles labeled with their first and last name and are to be taken home daily to be sanitized.

# **Toothbrushing:**

We at Lots of Love like to practice healthy dental hygiene by offering your child the opportunity to brush their teeth once a day. Times of day your child will brush their teeth will vary depending on age and

class. Parents/guardians are required to provide the toothbrush, full sleeve toothbrush cover and non-fluoride toothpaste. If the parent/guardian chooses to not participate they must sign a waiver opting the child out of this practice.



#### Toys:

If a child chooses to bring a toy from home, it is welcomed and will need to be equally shared. If not agreeable then the child needs to leave the toy at home. We encourage sharing and the respect of others' property. \*\*Note: we make every effort to safeguard personal belongings brought by children but will not be responsible for lost or damaged items. No toy weapons are allowed.\*\*

#### **Transportation:**

We at Lots of Love do not transport any child by car or any moving vehicle.

# **Behavior Management & Discipline:**

We believe that the discipline of a child is achieved through patience, consistency and positive reinforcement. We also try to teach the children in our care manners, kindness, and to be respectful of others. We understand actions and reactions speak louder than our words. Staff will model and explain appropriate behavior and expectations. Developmentally appropriate guidance techniques are used when a child exhibits inappropriate or undesired behavior (biting, hitting, aggression, etc.). A change in behavior is expected when the child is redirected and a resolution to the problem is solved. Any serious discipline problems will be brought to the attention of the director and discussed with the parent/guardian to develop corrective measures on a mutual basis. If the behavior continues termination may result.

# **Bullying Policy**

Bullying of any child/person is not tolerated. If the person causing harm is a child, the program along with the child's parents will form a plan of action. The parents of the child being bullied will be notified. Again, a plan of action for this child will be developed and implemented.

#### **Positive Reinforcement:**

The child will be acknowledged, encouraged, and praised when demonstrating acceptable behavior. When demonstrating unacceptable behavior, the child will be redirected to another activity and given an opportunity to try again at another time. We encourage positive means of expressing ourselves. We believe this is learned through teachers modeling desired and acceptable behavior.

#### **Child Restraint Policy:**

Physical restraint will only be used in emergency situations to ensure the physical safety of the child, staff and other children, and when less restrictive measures have been proven ineffective to protect the child or others from physical harm. A discussion with the parent/guardian will be had to discuss the nature of the physical restraint being used, parents will be contacted immediately if physical restraint is needed.

A behavior management plan will be created on a mutual basis between director and parent/guardian to correct the inappropriate behavior. The child will be put on a behavior trial period. If behavior does not change termination may result.

# **Expulsion Policy:**



Unfortunately, there are sometimes reasons we may have to expel a child from our program, either on a short term or permanent basis. We at Lots of Love will do everything possible to work with the family of the child in order to prevent this policy from being enforced. The following are reasons a child may have to be expelled from the center:

- The child is at risk of causing serious injury to other children or him/herself. Parents threaten physical or intimidating actions towards staff members.
- Parents exhibit verbal abuse to staff in front of enrolled children.
- Failure to pay/habitual lateness payments.
- Failure to complete required forms including the child's immunization records. Habitual tardiness when picking up your child.
- Failure of a child to adjust inappropriate behavior after a reasonable amount of time. Uncontrollable tantrums/angry outburst from the child.
- Ongoing physical or verbal abuse to staff and other children.
- Excessive biting.

Prior to expulsion the parent/guardian will be called, and correspondence will be sent home indicating what the problem is. Every effort will be made by both the center and the parent to correct the problem. If, after 1-2 weeks, depending on the risk to other children's welfare or safety, behavior does not improve, and the center finds that they can no longer accommodate the child, the parent will be asked to remove him/her. The parent will be given a minimum of 1 weeks' notice to find another center to care for the child.

#### **Supplies Needed:**

Parents will receive a packing list upon enrollment in which they are responsible to bring to daycare. Below is an example of some items included on the list:

- Diapers, wipes, creams, sunscreen.
- A change of clothes and weather appropriate clothing such as shoes and jackets. A crib sheet and small blanket or one that can properly fit in your child's cubby/nap sack.

Supplies will need to be taken home every Friday, washed and returned to the center the following Monday. Please check your child's cubby to take home art projects and to make sure necessary items are there (coats, change of clothes, etc.).

\*\*Note: a \$1.00 fee will be charged for each diaper used when provided by Lots of Love.

\*\*Note: your child will get dirty throughout the day from food, paint, markers, dirt, etc., please dress your child accordingly for play. We are not responsible for replacing soiled or stained clothes. We suggest writing first and last names on the tags of your child's clothing to prevent any clothing mix-ups.

Meals and Snacks:



Lots of Love participates in a state regulated nutritional food program, all meals meet or exceed the USDA guidelines. We recognize that proper nutrition is an important part of good health. Breakfast is served at 8:30am, lunch at 11:30am and snack at 3:00pm. The meals and snacks vary and are planned each week in order to ensure the child receives a well-balanced diet. The children are offered food but are never forced to eat.

Example of a daily meal: Breakfast: Cheerios, pears, milk

Lunch: Refried beans & cheese burritos, pineapple, green beans, milk

Snack: Ritz crackers & cheese sticks, water

Hands are washed before handling food and surfaces are sanitized. The preparation and handling of food is in the proper guidelines of state and health regulations.

# **Special Diets:**

If your child has any dietary needs resulting from being a vegetarian, having allergies, religious beliefs, etc., we must be informed in writing and given a doctor's note stating that fact. Participation in the USDA food program will be evaluated at the time of enrollment. Certain foods can be substituted in place to still fulfill the dietary requirements of the USDA food program, substitutions must be provided by the parent/guardian. If a viable substitution solution can not be reached by provider and parent and USDA Program with regards to their rules and regulations, then all child's meals and snacks will have to be provided by the parent/guardian.

In order to accommodate the child's special diet, we must obtain written instructions (the individual care plan) from the child's healthcare provider and parent or guardian when caring for a child with a known food allergy or special dietary requirement due to a health condition. The individual care plan pursuant to WAC 110-300-0300 must: identify foods that must not be consumed by the child and steps to take in the case of an unintended allergic reaction, identify foods that can substitute for allergenic foods, provide a specific treatment plan for the early learning provider to follow in response to an allergic reaction. The specific treatment plan must include the: names of all medications to be administered, directions for how to administer the medication, directions related to medication dosage amounts, description of allergic reactions and symptoms associated with the child's allergies.

## Nap Time:

The state of Washington requires that all children under the age 5 years old require a rest time. Lots of love offers everyone a minimum of 2 hours for rest. No child will ever be forced to sleep; however, they are expected to remain quiet on their mats or cots during this rest time. Please send a large/long fitted crib sheet and blanket that can be used at the center for your child's rest time.

#### **Communication:**



Open communication between parent(s) and Lots of love staff is vital to the quality of nurturing care regarding your child. If personal information needs to be discussed, we are available at your request. We would like to know if there are any outside factors affecting your child's behavior on any given day, nightmare, a fall, tragedy in the family, etc. We are also conscious that you are relying on us for dependable quality care.

## **Contract Adherence:**

We realize this is a lot of information to absorb. Please keep your parent handbook accessible so you can periodically review our policies and procedures as necessary. Our state regulated requirements change, and we are required to update this contract and the policies as well. We reserve the right to amend any portion of the parent provider/contract and parent handbook at any time. If we do make changes to the contract you will be given a copy.

#### A Finale Note:

It is important that you understand and feel comfortable with our policies and procedures. If you do not understand something or have a concern of any kind, please let us know. We are always open to suggestions, concerns and positive feedback as well.

Thank you for trusting us with the care of your child and for the opportunity to work together with you.

\*\*Note: attached below are examples of the children's daily schedule.

Preschool daily schedule



**6:00am-8:30am** Welcome friends! /all centers open (interactive play)

8:30am-9:30am breakfast/wash hands/sanitize tables

9:00am-9:15am bathroom break/clean up

9:15 am-10:00 am all centers open (interactive play)/diapering and handwashing

10:00am-10:30am hands on art

10:30am-11:00am outside time (large motor skills/social development/sensory play)

11:00am-11:15am diapering and handwashing

11:15am-11:30am table toys (fine motor skills)

11:30am-12:00pm lunch/wash hands/ sanitize tables

12:00pm-12:15 bathroom break/brush teeth/clean up

**12:00pm-2:30pm** nap time

2:30pm-3:00pm math & science exploration/bathroom break

3:00pm-3:30pm snack/sanitize tables

**3:30pm-4:00pm** all centers open (interactive play)

**4:00pm-5:00pm** outside time (large motor skills/social development/sensory play)

**5:00pm-6:30pm** all centers open (interactive play)

**6:30pm** Have a nice day!

Thank you for choosing Lots of love to provide care for your child. We understand how challenging it can be to make the decision to have your child cared for by someone other than yourself. We also recognize the importance of quality care and academic success for your child; therefore, we will deliberately



involve you in all aspects of your child's care.

We strive to work together as a team with you and our staff to provide a seamless transition from home to school and home again. At lots of Love, your child will be cared for in a safe, nurturing and supportive environment.

Please read the handbook carefully and in its entirety to ensure a full understanding of all policies and procedures. We do reserve the right to amend any policies or procedures in the handbook with 30-day notice.

Lots of Love provides care for ages 6 weeks through 5 years old. We are open Monday-Friday 6am-6:30pm, except for the infant room opening at 7am. We are closed for all state recognized holidays and have those dates available upon request.

Childcare is provided to eligible children regardless of race, color, religion, and/or ability.

There is no smoking, alcohol or drugs allowed on the premises during business hours.

Lots of Love Early Learning Center is licensed and complies with all applicable licensing regulations and standards. These standards relate to our center, staff, health, safety procedures, nutrition, teacher to child ratios, and record keeping. Our center is inspected by state, city health, fire, and licensing.